# Week 1-2 Summary and Business Applications

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## Data Analytics Student Association



#### What is Business Analytics?



https://www.michiganstateuniversityonline.com/resources/business-analytics/

#### Mega Trends

- Big data
- Mobile Devices
- Social Media
- Cloud Computing
- Internet of Things



https://www.commbox.io/digital-customer-communications-8-trends-you-should-look-for-in-2021/

#### **Types of Analytics**

- Descriptive
- Predictive
- Prescriptive
- Inferential



http://nextrestaurants.com/restaurant-websites/understanding-utilizing-analytics-improve-restaurants-website/

### Real World Applications COVID-19



### Real World Applications Customer Experience



# Personal Learning Reflection